

SOP COVID-19 Clinic Regime

Remote Screening

Remote Screening via telephone and email for COVID-19 symptoms in patients and their households along with a screen for co-morbidities, patients who should still be shielding or live with someone who is at risk. Request a response to the telephone call/email before attendance. This will mean no walk-in appointments.

Face Masks

Face mask must be worn by staff and clients at all time unless you are except.

Appointments

- In departments where 2 clinics run simultaneously where possible appointments will be staggered to avoid congestion
- Where possible appointments will be spaced apart to allow for cleaning
- Chairs in the waiting area separated by 2 metres.
- Patients to only enter the building just before their appointment to avoid unnecessary congestion.
- Patients who bring a chaperone or interpreter will also need to be screened prior to the appointment.
- All non-essential items will be removed from waiting areas such as magazines Cashless payment only and the card machines will be wiped with disinfectant after use.

Patient Hygiene

Patients and chaperones will be asked to wash their hands on entering the treatment room and dry with a paper towel or couch roll.

Patients and chaperones will also be asked to wash their hands on leaving the clinic room.

If using the gym facility, the patients and physios will wash their hands before entering the gym and after leaving the gym.